



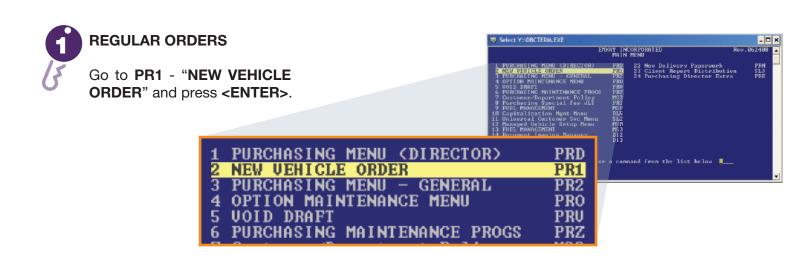


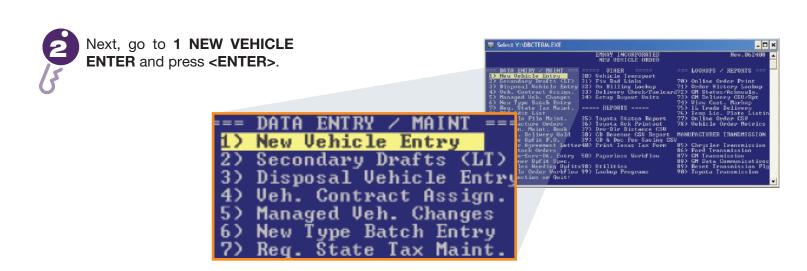
There are 2 TYPES of orders:

ONLINE ORDERS received from clients via the EMKAY website

MANUAL ORDERS place via a Vehicle Lease Order form.

On-line orders will provide an EMKAY vehicle number and other information that a regular order will not. This information will need to be keyed into the EMKAY system.





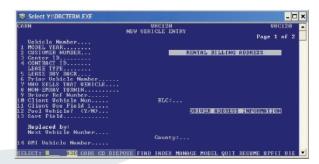


HOW TO ADD NEW ORDERS TO LINUX

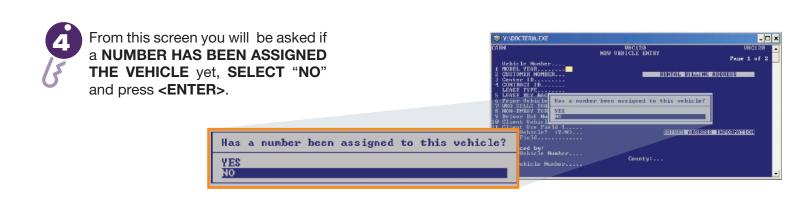


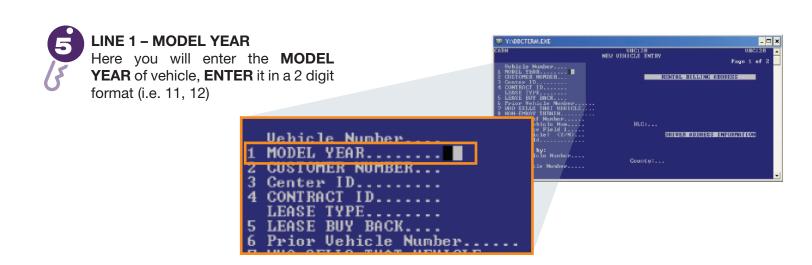
YOU WILL NOW BE IN THE VHC120 PROGRAM SCREEN.

For **REGULAR ORDERS**, you must **ARROW KEY OVER** to "**ADD**" or **TYPE** "**A**" and you will be brought to "**ADD**" at the bottom of the screen to add an order. Once there, press **<ENTER>**.

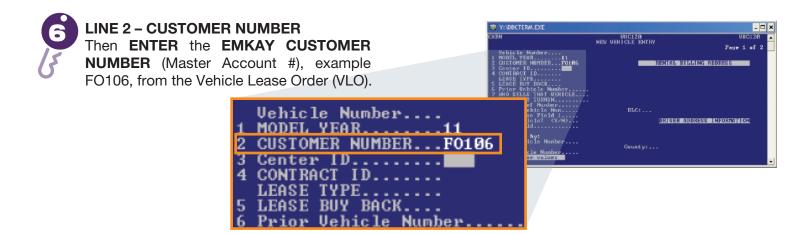


SELECT: ADD CARS CD DISPOSE



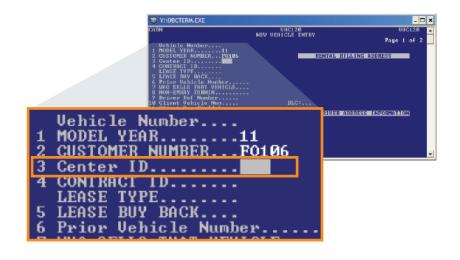








LINE 3 – CENTER ID
ENTER the CLIENTS' 3-DIGIT
CENTER NUMBER from the VLO
(Vehicle Lease Order) (a center #
is a logical grouping of vehicles,
example: a client may have a
center # for each office they have
or center numbers based on
geography, however they might
want to sort their fleet of vehicles).





LINE 4 - CONTRACT ID

After you key in the center, LINE 4. CONTRACT ID will display the clients' available contacts; Trac Lease, Closed End, Purchase & Disposal, Managed. The client may have more that one lease contract choice. Select the lease type as shown on the VLO. ARROW KEY UP or DOWN to SELECT the correct one and press <ENTER>.







LINE 5 - LEASE BUY BACK

This defaults to "N" because a Lease Buyback seldom occurs and is when we buy a vehicle from a client, or their finance source, put it on lease, and we have it titled and registered in our name.

LINE 6 – PRIOR VEHICLE NUMBER From the VLO; ADD the TURN-IN VEHICLE NUMBER; this is the drivers' current vehicle.

LINE 7 – WHO SELLS THAT VEHICLE From the VLO; add "E" if EMKAY IS TO SELL the turn-in car or "C" if the CLIENT HAS ELECTED TO SELL the car. (This will "link" the old car to the new car and provide the Remarketing department notification to arrange pick-up of the turn-un vehicle at the dealer that is delivering the new vehicle).

LINE 8 - NON-EMKAY TURN-IN

This line defaults to "N" but on occasions,

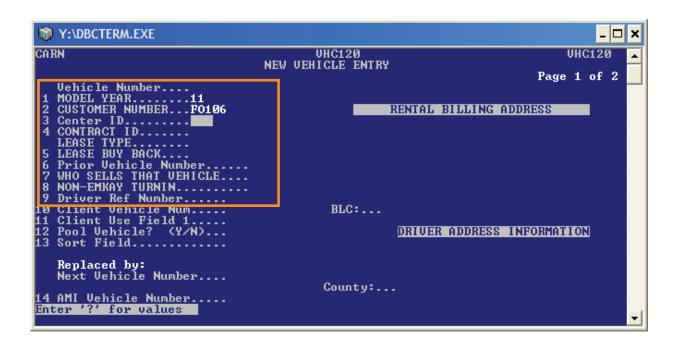
especially when we have a new client transition, we will want to advise the driver and dealer that there will be a **TURN-IN CAR LEFT AT THE DEALERSHIP** when the driver picks up the new vehicle. Example:

EMKAY signs a new account that is currently driving PHH vehicles and we want to advise the driver and dealer what to expect. Since we do not have car numbers, we use this area to type special instructions to the driver and dealer that prints on their paperwork.

EXAMPLE:

DRIVER: Drop off your current PHH vehicle at the dealer.

DEALER: Driver will drop off their current PHH vehicle at your dealer, we will advise PHH to contact you for pick-up.



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LINE 9 – DRIVER REFERENCE NUMBER DEFINITION: we want every driver to only have one driver reference number and it is unique to that driver. We do not want multiple reference numbers, example:

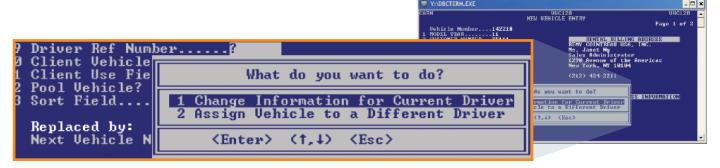
BILL SMITH, WILLIAM SMITH, WILLIAM B. SMITH, if all of these names point to the same person, we do not want to pollute our driver file with duplicate reference numbers.

PRESS the **SHIFT KEY** and "?", now a new pop-up window will display.

NOTE: Currently we do not allow clients that order on-line to have the driver name

and address they key in at the time they place the order to automatically update our system.

So, the driver information on an on-line order might be different (more current) than the information we currently have in linux. When the client keys in the drivers' old vehicle it will pull the drivers information and the client can modify the address and that new address information is on the VLO but never updates linux until we do it at this step.



So, if the order **ARRIVES VIA ON-LINE** client order, use:

1) CHANGE INFORMATION FOR A CURRENT DRIVER.

This is used if the order comes via a client on-line order and already has the same driver name displayed on the screen. **SELECT** this and you will then be provided a screen to update the address, phone and email if needed.

It will also display the vehicles in the upper right hand corner that will be impacted by the change you are making.

```
Driver File Maintenance Programe

Driver Refn....102122
1 Customer Number...RE111 REMY COINTREAU USA, INC.
2 UIP Driver?....N 3 Active (Y/N)...Y
4 First Name......UILLIAM
5 Last Name......CORBETI
6 Address Line 1...906 SIENA DRIUE
7 Address Line 2....
City, State....Southlake TX
8 Zip/Postal Code...76092
UERTEX GEO Code...4443985633
9 Phone Number.....(678)266-2071
10 Cell Phone.....
11 FAX Number/Flag..
12 Birthdate.....
13 Employee ID.....
14 E-Mail Flag.....
15 E-Mail Adrs..

SELECT: ____ MODIFY PAGE QUIT
```

NOTE: For "**POOL**" drivers that is a major concern, because there may be many cars that are linked to that reference number and changing the address to a new state or province can have re-registration implications.

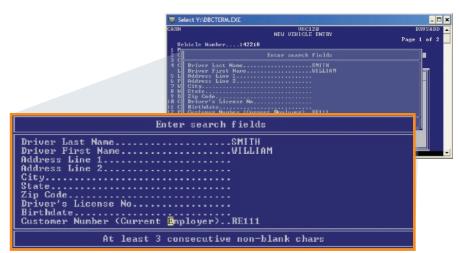
To **LEAVE** this screen, press "Q" for **QUIT**. You will be asked to confirm the city and county, see the VLO and **SELECT** the correct one. This is very important for **PROPER TAX REPORTING**.

HOW TO ADD NEW ORDERS TO LINUX



2) ASSIGN VEHICLE TO A DIFFERENT DRIVER.

If uncertain if a driver already exists within our linux system, SELECT #2 and this screen will appear. ADD the DRIVER'S FIRST and LAST NAME and ARROW KEY DOWN and add the CLIENT ACCOUNT NUMBER and press <ENTER>. is the screen is BLANK, we will need to hit "A" to ADD THE DRIVER and create an new driver reference number for the driver.





LINE 10 - CLIENT VEHICLE NUMBER

Add the number if there is one.

DEFINITION: A client number is a number that the client wants to associate with this order that has importance to them. This number will appear on their weekly status report, invoices, schedule A's, and most of their reports.

LINE 11 - CLIENT USE FIELD 1

Add the number if there is one.

DEFINITION: A client number extension, seldom if ever used.

```
CARN

UHC120

NEW UHC120

NEW UHC120

NEW UHC120

NEW UHC120

A

Page 1 of 2

UHC120

RENTAL BILLING ADDRESS

Center ID.

LEASE BUY BACK...
6 Prior Uehicle Number...
7 WHO SELLS THAT UEHICLE...
8 NON-ENKAY TURNIN...
9 Driver Ref Number...
10 Client Uehicle Num...
11 Client Use Field 1...
12 Pool Uehicle? (Y/N)...
13 Sort Field...

Replaced by:
Next Uehicle Number...

14 AMI Uehicle Number...

County:...
```

LINE 12 - POOL VEHICLE (Y/N)

DEFINITION: A vehicle that is used by several different drivers. The drivers name might have "**POOL**" shown in it, or the driver name might be the name of the office manager but it is known that several drivers will be using the vehicle.

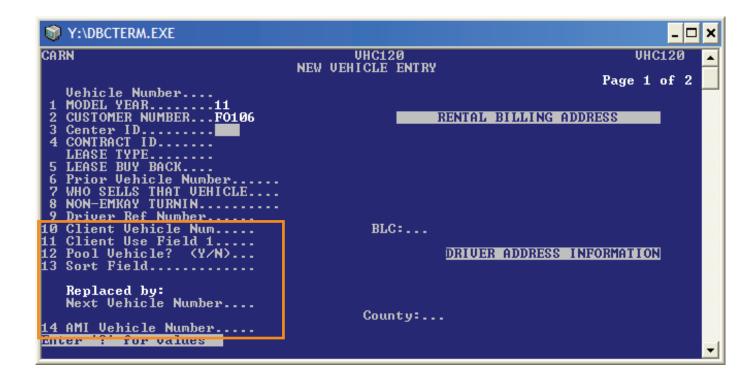
By selecting "YES", we are telling the system to direct all mailings to go to the fleet administrator instead of the driver. So, if the driver is the office manager, and it is okay for the mail to go there and to him or her, it is not necessary to ADD "Y" here.

LINE 13 – SORT FIELD

ADD the number if there is one.

DEFINITION: A number that further sorts the clients' billing. It is created by the billing department after discussions with the CSS department and the client.

LINE 14 AMI VEHICLE NUMBER - NO LONGER USED



HOW TO ADD NEW ORDERS TO LINUX



TAB + TO GO TO PAGE 2 LINE 1 – MANUFACTURER MODEL CODE

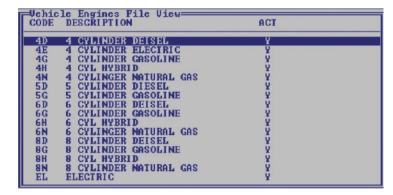
ADD the **VEHICLE MODEL CODE** from the VLO or vehicle specification quote. If the model is not defined, it will need to be created in the model file prior to moving on.

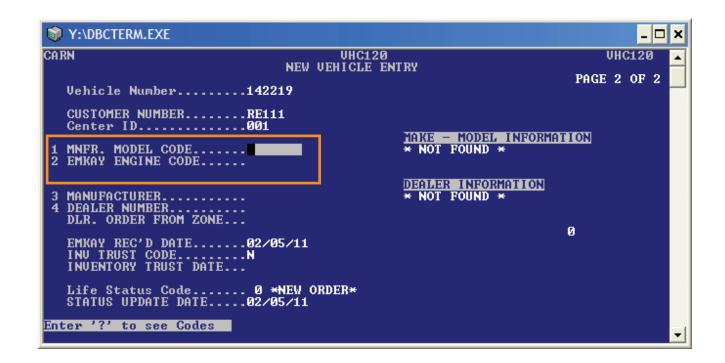
ADD the ENGINE TYPE from the VLO or

vehicle specification list. This **2 DIGIT FIELD** is generally the numbers of cylinders, then the fuel type, ie: 6G for 6-cylinder gas engine, 8D for 8 cylinder diesel engine).

IMPORTANT: needs to be accurate because it will impact the clients' operations reports and vehicle life cycle cost analysis calculations.

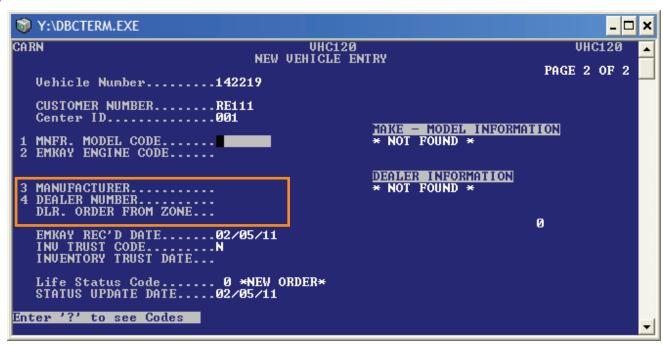
The typical engine type for the model that is defined in the model file will default on the screen but may not be the correct engine type for the given order. You can press **SHIFT** "?" to see the entire list engine types to choose from, see below.











LINE 3 - MANUFACTURER ADD the one character MANUFACTURER CODE.

Here is a listing of the typical makes (a complete list is available in linux):

F = FORDH = HONDAL = LINCOLN Q = MAZDAC = CHEVROLET S = SUBARU B = BUICK Y = VWG = GMCV = VOLVOI = CADILLAC R = INFINITI D = DODGEB = BMWA = JEEPM = MERCEDES U = AUDIZ = CHRYSLER T = TOYOTAX = HYUNDAI

N = NISSAN

LINE 4 – DEALER NUMBER

ADD the DEALER CODE of the ordering dealer that will be used.

PROCESS COMPLETED.



NOTES